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## **Carrier Exemptions**

## A. NRA – Negotiated Rate Arrangement

- 1. Carrier has opted to be exempt from tariff publication requirements per 46 C.F.R. §520 and §532. In that respect Carrier has opted for exclusive use of Negotiated Rate Arrangements (NRAs).
- 2. NVOCC NRA means the written and binding arrangement between NRA Shipper and an eligible NVOCC to provide specific transportation services for a stated cargo quantity, from origin to destination on and after receipt of the cargo by the Carrier or its agent. Originating carrier in the case of through Transportation.
- 3. Carrier's Rules are provided free of charge to Shipper at <u>www.Crowley.com</u> containing the terms and conditions governing the charges, classifications, rules, regulations and practices of Carrier.
- 4. Rates may not be modified in an NRA after the time the initial shipment is received by the Carrier or its agent (including originating carriers in the case of through transportation).
- 5. The writings provided in Carrier's Quotations, Booking Confirmations, Shipper's Letters of Instruction and e-mail exchanges between the Carrier and the Shipper cumulatively contain offer(s) by Carrier pursuant to an FMC NRA exemption per 46 C.F.R. §532.6. Acceptance of the quotation shall become binding on all parties after receipt of the cargo by the carrier or its agent (or the originating carrier in the case of through transportation). If the terms and conditions contained in the aforementioned documents do not reflect Shipper's understanding, Shipper must notify Carrier immediately.

## **B. NSA – Negotiated Service Arrangement**

- 1. To the extent that Carrier enters into Non-Vessel Operating Common Carrier Service Arrangements (NSA's) with shippers, including other NVOCCs, the rates, charges, terms and conditions contained herein shall apply to the extent that the NSAs do not state to the contrary. Essential Terms of the NSAs shall be published in accordance with the regulations of the Federal Maritime Commission.
- 2. Rates may be modified in an NSA after the time the initial shipment is received by the Carrier or its agent (including originating carriers in the case of through transportation).