

Crowley Logistics, Inc. Org 015721 Tariff 003	Date Filed: May 2, 2015	Date Effective: June 1, 2015	Rule 8 Filing Loss or Damage Claims	Revision: Original Publishing Code: I
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Filing Loss or Damage Claim

As a condition precedent to recovery, claims or loss and/or damage must be made in writing accompanied by the ORIGINAL PAID freight bill, and any action or suit on any such claim shall be commenced within one year from the date of the cause of action.

In the event of damage to the shipment not noted at the time of delivery, the Consignee must notify the Carrier in writing within seven (7) days of receipt of the freight, and give the Carrier an opportunity to inspect the alleged damages.

When Shipper purchases Marine Cargo Insurance, follows terms on certificate issued.

When Marine Cargo Insurance is not purchased, to initiate the claims process, contact Crowley Risk Management Department at 1-800-CROWLEY.