

| | | | | | |
|----------------------|--------------------|------------------------|----------------|-------------------------|-----------------|
| Crowley Liner | Date Filed: | Date Effective: | Rule 12 | Revision: | Original |
| Org 023286 | 6/7/2018 | 6/14/2018 | Claims | Publishing Code: | I |
| Tariff 002 | | | | | |

CLAIMS

CLAIMS, LOSS AND DAMAGE

The regulations set forth in this RULE will govern the processing of claims for loss, damage, injury or delay to property transported or accepted for transportation, in Interstate or Foreign Commerce by Participating Carriers subject to the Interstate Commerce Act.

NOTICE OF LOSS OR DAMAGE

In case of loss of or damage to the goods Shipper warrants that notice of the same shall be reported in writing to Carrier at 9487 Regency Square Blvd, Jacksonville, FL 32225, Attention: Regional Claims Manager as soon as the goods arrive at the port of destination, or the loss or damage is known or expected, but in no event later than three (3) days after delivery of the goods or the date when the goods should have been delivered by Carrier. Failure of Shipper to report notice of loss or damage to carrier as aforesaid shall render the insurance coverage set forth in this RULE null and void and Shipper shall be barred from recovering any amount under such policy.

CARRIER'S LIABILITY LIMITED

Carrier's liability is covered by its long form Bill of Lading and Tariff.

Carrier shall be entitled to the full benefits of all rights and immunities and all limitations of or exemptions from, liability provided in or authorized by 46 U.S.C sections 181 and 195.

Carrier shall also be entitled to the full benefit of all rights and immunities and all limitations of or exemptions from liability contained in any law of the United States or any other country or place whose United States or any other country or place whose laws shall be applicable.

Cocoa Bean Shipment: Carrier is not responsible for sweat damage to cocoa resulting from existing excessive moisture content of beans, prior to loading. Shipper shall declare on Bill of Lading percentage of moisture content of beans. Owner of cargo must submit with any claim statement from certified analyst as to hygroscopic analysis of beans on arrival at destination. Carrier reserves the right to refuse any claim where moisture content of the beans exceeds 4%.

Rule 12 Claims