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Overcharge Claims

All claims for adjustment of freight charges must be presented to the Carrier in writing within three(3) years after the date of shipment. Any expenses incurred by the Carrier in connection with its investigation of the claim shall be borne by the party responsible for the error, or, if no error be found, by the Claimant.

Claims for adjustment of freight charges must be presented in writing to the carrier and must be supported by production of an invoice or certified packing list by the supplier; a public weigher's certificate; and the freight bill.

Rule 9 Overcharge Claims