

Crowley Liner Org 025816 Tariff 001	Date Filed: 09-26-2023	Date Effective: 09-26-2023	Rule #: 09	Revision: 01 Publishing Code: C
Rule Name:	Overcharge Claims			

All claims for adjustment of freight charges must be presented to the Carrier in writing within three (3) years after the date of shipment. Any expenses incurred by the Carrier in connection with its investigation of the claim shall be borne by the party responsible for the error, or, if no error is found, by the Claimant.

Claims for freight rate adjustments will be acknowledged by the Carrier within 20 days of the receipt by written notice to the Claimant of all governing Tariff provisions and Claimants rights under Shipping Act of 1984.

Claims seeking the refund of freight overcharges may be filed in the form of a complaint with the Federal Maritime Commission, Washington D.C. 20573, pursuant to Section 11(g) of the Shipping Act of 1984. Such Claims must be filed within three years of the date the vessel sails or the date the disputed charges are paid, whichever is later.