

Log-in and Payment Information – First Time Users



Welcome

Welcome to our secure way to make payments by web or by phone.

Please enter your login information.

Are you a new user? Do you want to make a one time payment?

If you are not registered with our payment site, enter your Customer Number and Password to make a payment.

After you make a payment, you can create Profile, create a Login ID and Password, setup Recurring Payments, and View Payment History.

Customer Number: 

Password: 

Are you a registered user?

Enter your Login ID and Password.

Login ID: 

Password: 

[Forgot Your Password?](#)

Populate the **Customer Number** and **Password** fields with the first seven digits of your Jensen customer number (located on the invoice). Please note: Omit any leading zeros.

Bill Payment

Please confirm that the information on this page is correct.

You can use the Payment Reference field to provide information about your payment.

Indicate the amount you wish to pay.

Select a payment method. Use a credit card or a checking account and fill out the relevant information.

Bill for Crowley Maritime Corporation

Customer Number: 5448115
Invoice Number: SPSS2M000001
Company: CROWLEY LATIN AMERICA SERVIC
Email Receipt To:
Due Date: 02/26/2012

Invoice Amount: \$100.00
Balance Due: \$100.00
Minimum Payment: \$100.00

Invoice Description:
Invoice Number (as shown on printed material): SPSS2M000001
Payment Reference:

Payment Details

Payment Amount:	<input type="text" value="100"/>
Billing Service Fee:	\$0.00
Total Payment Amount:	\$100.00

Pay By:

Type:

Routing Number:

Account Number:

Confirm Account Number:

Name on Account:

Confirm

Clicking the "Confirm" button will take you to the final confirmation page. No payment will be submitted until you have reviewed the final confirmation page.

Enter the credit card or bank information in the **Payment Details** box.

To make a Payment

Unpaid invoices will appear. If no invoices are displayed or you wish to make a prepayment, enter the Jensen project number within the **Payment Reference** field.

Once information is complete, press **Confirm**.

Confirm Payment

Please check all information to ensure correct payment is made.

By clicking the "Pay Bill" button, your payment will be sent to your Biller. This action cannot be reversed.

The next page will give you a bill payment tracking id, which should be used in any correspondence regarding this payment.

Payment to Crowley Maritime Corporation

Customer Number: 5448115
Company: CROWLEY LATIN AMERICA SERVIC
Email Receipt To:
Bill Number: SPSS2M000001
Due Date: 02/26/2012

Invoice Amount: \$100.00
Balance Due: \$100.00
Minimum Payment: \$100.00

Invoice Description:

Invoice Number (as shown on printed material): SPSS2M000001

Payment Amount


Payment Amount: \$100.00
Billing Service Fee:
Total Payment Amount: \$100.00

Payment Method

Pay By: Bank Account
Bank: CITIBANK NA
Account Type: Checking
Routing Number: 021000089
Account Number: *****6789
Name on Account: Crowley Latin America

Setup a Profile (Optional)

Check this box to create a profile with our site and save your payment details. You will need to enter a Login ID and a Password.

Yes, save my payment info. 

Back

Pay Bill

By clicking "Pay Bill", you authorize this payment transaction of the indicated amount and payment method shown above.

A payment request will be displayed (but not final). Credit card / bank information can be saved within the user profile by selecting the **Save My Payment Info** box.


Press **Pay Bill** to authorize the payment.

A new screen will open in order to update the Login ID / Password and to answer two security questions. **Login must be numeric and contain between 8 and 12 digits. Password must be numeric and contain between 8 and 10 digits.** An email address can be entered in order to receive confirmation of the payment . Please save this information for future reference. This new ID and password are required for all future payments. Please note: The password **will be valid for 90 days**; after that time, it will need to be updated in the system.

Payment Method

Pay By: Bank Account
Bank: CITIBANK NA
Account Type: Checking
Routing Number: 021000089
Account Number: ****6789
Name on Account: Crowley Latin America

Setup a Profile (Optional)
Check this box to create a profile with our site and save your payment details. You will need to enter a Login ID and a Password.

Yes, save my payment info. 

Profile Information

Login ID:

Password:

Confirm Password:

Email:

Challenge / Response Questions

To delete your profile or change your password we'll ask you to verify your identity by answering the questions you set up here. Please choose a challenge question from each list and enter answers that you will easily remember but be difficult for someone else to guess.

Challenge Question 1:

Answer:

Challenge Question 2:

Answer:

By clicking "Pay Bill", you authorize this payment transaction of the indicated amount and payment method shown above.

Payment Receipt

Please print or save this receipt for your records.



Thank you for your payment. Payment was initiated on 09/26/2012 and is pending bank clearance.

Registration Information

Login ID: 322250000

Payment to Crowley Maritime Corporation

Reference Number: B122701066
Payment Date: 09/26/2012
Customer Number: 5448115
Company: CROWLEY LATIN AMERICA SERVIC
Invoice Number: SPSS2M000001
Due Date: 02/26/2012
Status: Pending

Invoice Amount: \$100.00
Balance Due: \$100.00
Minimum Payment: \$100.00

Invoice Description:

Invoice Number (as shown on printed material): SPSS2M000001

Payment Amount

Payment Amount: \$100.00

Payment Method

Pay By: Bank Account
Bank: CITIBANK NA
Account Type: Checking
Routing Number: 021000089
Account Number: ****6789
Name on Account: Jane Doe

The **Payment Receipt** will appear on the Payment History tab; this page may be printed.

For your security, be sure to **Logout** before navigating away from the website.

Log-in – Returning Users

Enter the **Login ID** and **Password** in the fields shown.



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Customer Number: [?](#)

Password: [?](#)

Are you a registered user?

Enter your Login ID and Password.

Login ID: [?](#)

Password: [?](#)

[Forgot Your Password?](#)



The **Bills** tab includes a list of open bills, scheduled payments, etc.



Bills | Payment History | Payees | Profile | My Accounts | Logout

Pay Bills
Authorize payment of your bills here.

Bills Pending Payment
No bills pending payment.

Bills Needing Payment Information
You do not have any bills requiring additional payment information.

Scheduled Payments
No payments scheduled.

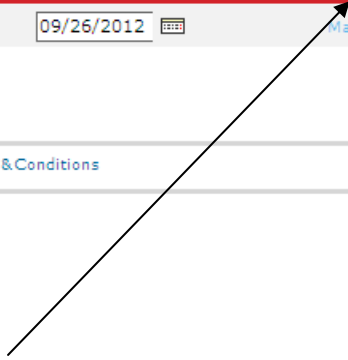
Make Payments Without a Bill
You have no unpaid bills, but you can still send payments by clicking the 'Make Payment' link below. When making a payment, please use the **Payment Reference** field to indicate what the payment is for.

Biller	Payment Date	Make Payment
Crowley Maritime Corporation	09/26/2012 <input type="text"/>	Make Payment

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To make a Payment without a bill

Select the **Make Payment** at the bottom of the page.



Bill Payment

Please confirm that the information on this page is correct.

You can use the Payment Reference field to provide information about your payment.

Indicate the amount you wish to pay.

Select a payment method. Use a credit card or a checking account and fill out the relevant information.

Payment to Crowley Maritime Corporation

Customer Number: 5448115

Company: CROWLEY LATIN AMERICA SERVICE

Email Receipt To:

Payment Reference:

Payment Amount

Payment Amount:

Billing Service Fee: \$0.00

Total Payment Amount: \$0.00

Payment Method

Pay With:

To use a new Payment Method, you need to add the new account on the Accounts page.

Clicking the "Confirm" button will take you to the final confirmation page. No payment will be submitted until you have reviewed the final confirmation page.

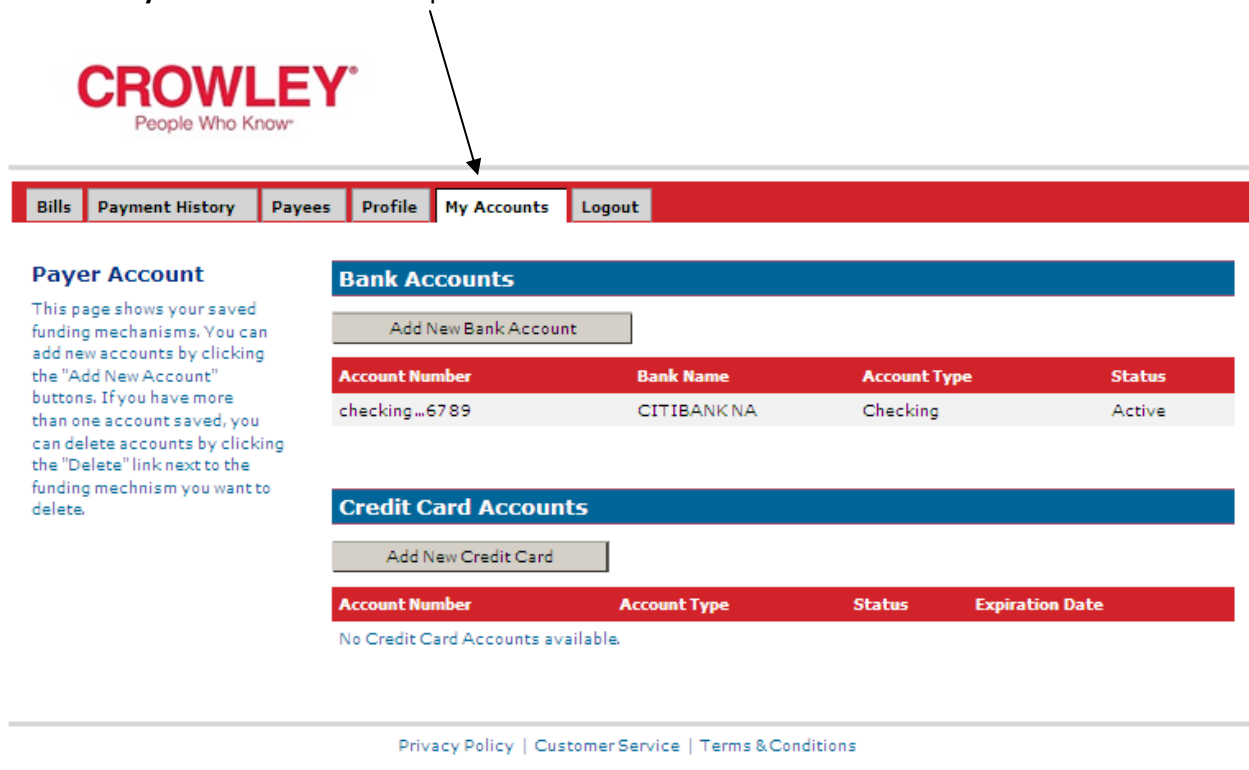
Enter the Jensen project number (or other reference) within the **Payment Reference** field.

Enter amount to be paid. Payment information saved to the User profile will appear in the **Pay With** drop down menu; select the method of payment.

When done, press **Confirm**.

To add a Payment method

Go to the **My Accounts** tab at the top.



CROWLEY
People Who Know

Bills **Payment History** **Payees** **Profile** **My Accounts** **Logout**

Payer Account

This page shows your saved funding mechanisms. You can add new accounts by clicking the "Add New Account" buttons. If you have more than one account saved, you can delete accounts by clicking the "Delete" link next to the funding mechanism you want to delete.

Bank Accounts

Add New Bank Account

Account Number	Bank Name	Account Type	Status
checking...6789	CITIBANK NA	Checking	Active

Credit Card Accounts

Add New Credit Card

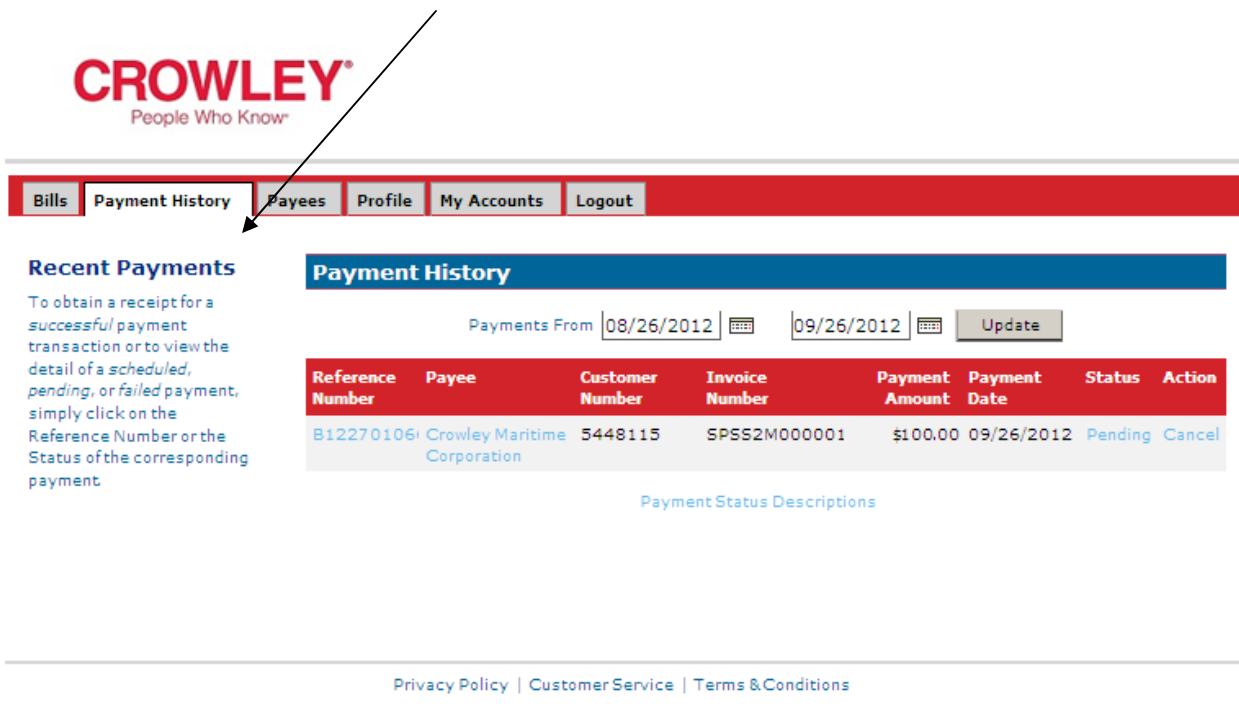
Account Number	Account Type	Status	Expiration Date
No Credit Card Accounts available.			

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This screen will show the current payment method/s . Information can be updated, deleted, or added.

To view Payment History

Go to the Payment History Tab at the top.



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[Bills](#) [Payment History](#) [Payees](#) [Profile](#) [My Accounts](#) [Logout](#)

Recent Payments

To obtain a receipt for a *successful* payment transaction or to view the detail of a *scheduled*, *pending*, or *failed* payment, simply click on the Reference Number or the Status of the corresponding payment.

Payment History

Payments From

Reference Number	Payee	Customer Number	Invoice Number	Payment Amount	Payment Date	Status	Action
B12270106	Crowley Maritime Corporation	5448115	SPSS2M000001	\$100.00	09/26/2012	Pending	Cancel

[Payment Status Descriptions](#)

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The payment history will be displayed for the selected date range.

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