| Crowley | Date Filed: | Date Effective: | Rule 34 | Revision: Original |
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| Government | June 11, 2020 | June 11, 2020 | Household Good | Publishing Code: I |
| Services, Inc. Org | | | Personal Effects | |
| 027971 Tariff 001 | | | | |
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Household Goods/Personal Effects

Carrier reserves the right to carry Household Goods/Personal Effects unless the following conditions are met:

- 1. Shipments of Household Goods/Personal Effects must be prepaid before acceptance of freight or can be paid at destination prior to receiving shipment at origin.
- 2. Shipments must be packaged properly for export. Carrier reserves the right to not accept shipment if this condition is not met. In the case of LCL pick up or delivery, Shipper will be responsible for dead run trucking charges (see sub rule 1).
- 3. Shipments of Household Goods/Personal Effects must be delivered to a Crowley Operated CFS as indicated in the Scope of this tariff. Warehouses not operated by Crowley will not accept such shipments.
- 4. Carrier will pick up or deliver LCL shipments only when & where third party services are available. Carrier will not pick up or deliver full loads of Household Goods/Personal Effects.
- 5. A HHG mover or Broker is the requester of and debtor for the transportation services requested. A HHG mover or Broker is a commercial business that is properly licensed, certified, and insured per applicable city, county, state, federal, and any other applicable law or regulation.
- 6. In the case of shipments moved under sub-part 5 of this rule, all claims for loss, damage or delay must be filed with Carrier by HHG or Broker. All claims by HHG's or Broker's customer for loss, damage or delay must be filed against HHG or Broker and any claim filed direct with Carrier by HHG's or Broker's customer will be declined.