

## CARIBBEAN AND CENTRAL AMERICA SHIPPING INSTRUCTIONS FOR ONLINE PURCHASES

For many consumers, online shopping is a way of life – with more than one-third of American adults doing more of their shopping online today than they were just last year. But for residents in the Caribbean Islands and Central America, U.S.-based online retailers rarely ship their purchases overseas, let alone to their doors. What is a consumer to do?



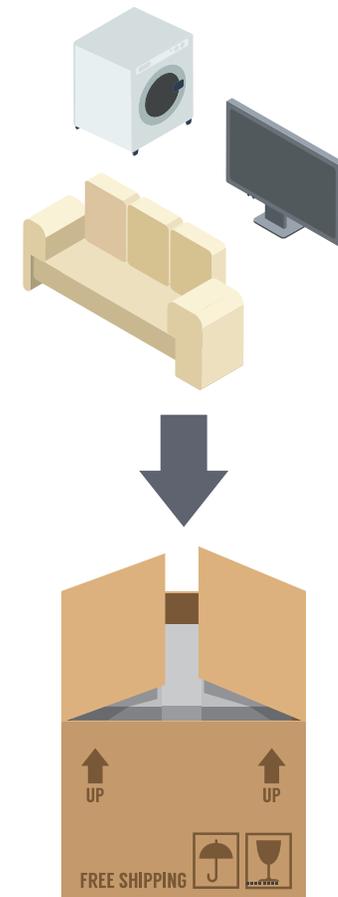
## CHECKLIST FOR

# Crowley Online Shipping

Crowley is taking the guesswork out of online shopping and shipping. Just follow these simple steps and you will be enjoying your online purchases in no time.

Once you have found what you would like to buy, look for the product dimensions and shipment weight. For example, a sofa might be 32.5 x 73 x 35 inches and 78.3 pounds with a shipping weight of 113.3 pounds.

Call Crowley's shipping experts at +1-305-974-1844. Tell the operator that you would like to ship less than a full container load (LCL) of cargo to your respective destination, and they will connect you with the appropriate specialist, who can quote you a shipping rate and provide more information. If you are not in a hurry and email is more convenient, [click here](#).



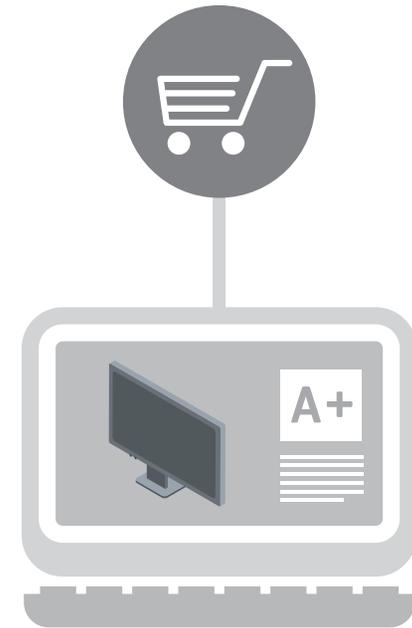
Assuming you are satisfied with your rate, go ahead execute your online purchase, putting your name and billing address in one field, and using the following for your ship-to address:

**Crowley Logistics Inc. c/o the recipient's name and island  
10205 NW 108 Ave. (Suite 1)  
Miami, FL 33178**

Once you have received confirmation of your purchase from your online retailer, call (+1-305-974-1844), or [click here](#) and let your shipping specialist know your shipment tracking number (typically from UPS, FedEx, etc.) and send a copy of your email receipt (which will be needed for Customs clearance).

If you are a new Crowley customer, you will be asked to complete a short form to set up your Crowley account. In doing so, you may receive a time-saving blanket booking, or reference number, that you can use when making future shipments.

When your shipment arrives at the Crowley Miami warehouse from your online retailer, Crowley will verify the dimensions and weight(s) of your item(s); provide you with an updated quote (if necessary); offer to hold your item(s) and consolidate with other purchases into one shipment; and/or ship your merchandise on the next available vessel.



If you are pre-paying the shipping, payment would be made once the cargo has been loaded into a container and the ship is ready to sail. For your convenience payment may be made by most major credit cards.

When your shipment arrives at your destination, you may clear Customs and pick the cargo up yourself, or arrange with Crowley personnel or Crowley agency representatives to handle the Customs clearance and delivery to your specified location. If your shipment was sent collect, payment would be made at the time of pick up.

Crowley is a transportation and logistics company specializing in the Caribbean Basin and Central America. While the company offers a diverse portfolio of transportation and shipping services, one of the most popular is its Caribbean and Central America less-than-container-load (LCL) services – perfect for both individual consumers and small or large businesses with products to ship in smaller quantities. As a full service provider, Crowley can provide expedited air shipping, warehousing, cargo consolidation and door deliveries. For your own rewarding experience contact Crowley today.

