



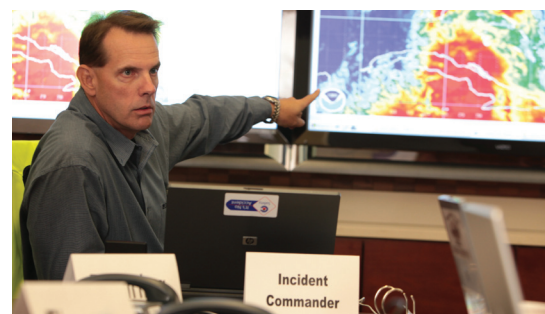
Emergency Response: Crowley's Experience Makes the Difference

THE CROWLEY ADVANTAGE

Crowley has widespread experience in global emergency response situations. We've helped government and private-sector organizations respond to hurricanes, earthquakes, vessel casualties, oil spills and more with a comprehensive and complementary suite of marine solutions, transportation and logistics services. When conditions are at their worst, rest assured that Crowley is fast, reliable and comprehensive. **Experience does make a difference and Crowley is a difference maker.**

TECHNICAL MANAGEMENT

Crowley provides **coordinated response to emergency relief efforts** that ensures all projects meet their intended objectives within budget. Our response team is fully trained the National Incident Management System and more. Crowley also has self-hosted and redundant communication and data centers in both Jacksonville, FL, and Seattle, WA.



www.crowley.com

Liner Shipping • Worldwide Logistics • Petroleum & Chemical Transportation • Alaska Fuel Sales & Distribution • Energy Support • Project Management • Ship Assist & Escort • Ship Management • Ocean Towing & Transportation • Salvage & Emergency Response

CROWLEY®
People Who Know®



U.S. TRUCKING AND DOMESTIC TRANSPORTATION

Often the first response in emergency situations is to transport relief supplies to those affected and Crowley's trucking and domestic transportation capabilities are unmatched. With **more than 44,000 pieces of equipment and an extensive network of transportation partners**, Crowley can provide the people and supplies when you need them. With Crowley you can leverage **a single source for all of your transportation needs** and gain shipment visibility, materials tracking and more.

MARINE SALVAGE AND WRECK REMOVAL

Crowley's TITAN Salvage can mobilize **a worldwide network** of highly qualified salvage masters, engineers and naval architects, along with technical and operations personnel. With successes including some of the largest and most technically challenging salvage operations in history, TITAN is ready to respond to your salvage needs anywhere, anytime. TITAN also specializes in **port surveys and removal of navigational obstructions**, including toppled cranes, vessel salvage/removal at sea.

WAREHOUSING AND CUSTOMS HOUSE BROKERAGE

Distribution is key in emergency situations and Crowley delivers with a network of domestic and international warehouses that offer **storage, cross-docking, and cargo consolidation/ deconsolidation**. We can also establish remote, secure storage yards close to disaster areas. Our Customs-bonded distribution centers feature 24-hour security; on-site Customs; convenient access to seaports, airports and highways; covered loading docks and trailer-high doors. Additionally, using our **in-house network of licensed Customs brokers**, Crowley can immediately prepare and submit Customs documentation required for import shipments.

AIR FREIGHT

As an air freight forwarder with **TSA certification**, a **registered FAA Independent Air Carrier** and a **member of the International Air Transport Association (IATA)**, Crowley has established relationships with the organizations and carriers to provide you with immediate and direct, all-cargo flights to the nearest airport or military facility. With Crowley, you will receive the most efficient and effective routing of time-sensitive emergency response shipments.

FREIGHT FORWARDING

Crowley offers a **complete line of freight forwarding services**, available when you need them most. These include shipment booking; bill of lading preparation; preparation and electronic filing of shipper's export declarations; preparation, consolidation and forwarding of export documents; shipment monitoring; project management and more.

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