

Crowley Liner Org 025816 Tariff 001	Date Filed: 5/15/2018
Rule Name: OVERCHARGE CLAIMS	Date Effective: 6/14/2018
	Revision: Original Publishing Code: I
<p>A. All billed charges, whether prepaid or collect, are subject to correction, if the description furnished by the Shipper is found to be in error, or if the weights or measurements are found to be incorrect.</p> <p>B. Claims for adjustment of freight charges must be presented in writing to the carrier and must be supported by production of an invoice or certified packing list by the supplier; a public weigher's certificate; and the freight bill.</p> <p>C. Re-measurement or reweighing fees, cable expenses, and any other incidental charges are, in all cases, to be sustained by the party at fault.</p> <p>D. When customer disputes NIT measurements, the measurements from the last point of remeasurement will be used to re-rate the bill of lading. A Crowley Supervisor has to confirm all re-measurements that are done.</p>	