

Want Control Over All Your Cargo Shipments?



We thought you might.

With Crowley's Freight Manager application at www.crowley.com, everything you need is right at your fingertips. Check out the latest schedules, get rates, make bookings, generate documentation, track your shipment, create reports and do much more right over the Internet.

How would you like to:

Eliminate Paperwork by doing things like completing your booking and bill of lading instructions right on line.

Save Your Company Time & Money by having your booking

number generated and returned to you immediately upon submission. Bills of lading will take less time and get priority release. Crowley will even help you create templates.

Keep Track of All Your Crowley Business in one personalized area where you can view your current and past booking information and shipping details and create customized reports.

Take a look at the next page and then sign up. It's fast and free.



CROWLEY[®]
People Who Know[™]

Liner Shipping • Worldwide Logistics • Project Management • Ship Assist & Escort • Alaska Fuel Sales & Distribution • Energy Support • Ocean Towing & Transportation • Salvage & Emergency Response • Petroleum & Chemical Transportation

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www.crowley.com





Crowley's Freight Manager application offers:

Confidentiality

All information you submit using our Freight Manager application is completely confidential and stored in one place. Information can be accessed only with a user ID and password that the system must validate.

Shipment Track & Trace

Replace piles of paper with a comprehensive view of your shipments online. Shipment control offers a snapshot of information pertaining to your company, with the ability to customize your current views and much more.

- View shipment information and all status changes online.
- Shipment status is updated throughout the day.
- Receive e-mail alerts on every status change, including "received by carrier," "at sea," "delivered," and many more.

Booking

Eliminate waiting and implement efficient and virtually instantaneous booking, complete with all your information and requirements.

- Bookings take just minutes and can be submitted any time of the day.
- Book from a template or previously accepted booking.
- Instantly receive a booking number to begin your process.
- Monitor booking acceptance, make changes, submit updates and cancellations online.
- Access your booking information 24 hours a day, 7 days a week.
- Setup users in your organization to receive booking confirmations automatically.

Bill of Lading

Our service offers a state-of-the-art documentation system for shippers, forwarders and NVOCCs enabling management of bills of lading and other important shipping documents online.

- Use templates, previous instructions, or accepted bookings to submit your bill of lading instructions to reduce manual input saving your company time and money.
- View present and past bill of lading information online.
- You will receive quicker bill of lading releases using our online services.
- Standardized processing ensures fewer errors.
- Easily meet U.S. Customs' 24-hour rule with instant online documentation submission.
- Review bill of lading online to ensure accuracy and save time.

Reporting

Obtain the most recent and accurate shipment data, including shipment status, booking details and bill of lading information.

- Many customized reports to choose from.
- Reports include tracking, booking and bill of lading information.
- Export reports into Microsoft Excel.
- Save report information for future use.
- Run reports by trade lane, time frame, shipper, vessel and more.

To register for Crowley's Freight Manager application follow these simple steps:

Step 1: Go to www.crowley.com

Step 2: Click on Liner Shipping Services on the left side of the page

Step 3: Click e-Freight Management on the left side of the page under Liner Shipping Services

Step 4: Click the Register button in the bottom left corner of the page.

Step 4: Read the User Agreement

Step 5: Click I Agree

Step 6: Fill out the Registration Request form and click submit

A Crowley customer service employee will contact you within 48 hours to provide a user name, password, and further step-by-step assistance.

Crowley employees are available to assist with bookings, documentation and customer service issues directly. If you need assistance please call 1-800-CROWLEY (1-800-276-9539).